

## UConn Bookstore Student Account Program FAQ's

### Q: What is the UConn Bookstore Student Account Program?

A: Effective Fall 2019, the UConn Bookstore is pleased to introduce the availability of the "UConn Bookstore Student Account" for matriculated undergraduate and graduate/professional UConn students enrolled at least half-time.

### Q: How do I enroll or Opt-In to the UConn Bookstore Student Account Program?

A: UConn students that are matriculated undergraduate or matriculated graduate/professional students can enroll by logging into their Student Center in the Student Administration System and completing the following [steps](#).

### Q: Where can I use the UConn Bookstore Student Account?

A: The UConn Bookstore Student Account option is available for purchases at Barnes and Noble only. You must present a valid UConn student ID at check-out. ***\*Please note that there are exclusions: Gift cards, Apple devices, computer hardware, and regalia may not be purchased via the UConn Bookstore Student Account.\****

### Q: How much credit is available for purchases?

A: Bookstore Student Accounts can be used to purchase up to \$500 of course materials, school supplies and personal items per Fall/Spring term and \$250 for Summer.

\$500 for Fall semester charges purchased between August 1 – November 15;

\$500 for Spring semester charges purchased between January 7 – April 15;

\$250 for Summer session charges purchased between May 1 – July 15

### Q: When will the charge(s) appear on my University Fee Bill?

A: The Bursar's Office will receive daily files from Barnes and Noble and the charge(s) will be posted on their University Fee Bill.

### Q: How can the charges be paid; and when are they due?

A: Charges will be added to the students University Fee Bill and can be paid by the existing payment options available for all fee bill charges (including but not limited to credit card, e-check, payment plan, federally funded aid (if the TITLE IV waiver has been authorized); and the charges are due by:

Fall semester: **November 30<sup>th</sup>**

Spring semester: **May 1<sup>st</sup>**

Summer session: **July 30<sup>th</sup>**

### Q: What if I haven't registered for classes yet but want to Opt-in to the UConn Bookstore Student Account?

A: Once you are registered at least half time (e.g. 6+ credits for Undergraduate students; 5+ credits for Graduate/Professional students), you can opt in. The information will be sent via file transfer to Barnes and Noble. This can take 24-48 hours.

**\*\*Please note that this file is sent daily with the most up to date information so if you Opt-In and then days later, your registration drops below half time status, you will no longer be eligible to make purchases through this program until you are at least half time again.\*\***

### Q: What happens if I don't pay the charge(s) by the due date?

**A:** Students who fail to make payments by the due dates may not use the Bookstore Student Account for additional purchases and are subject to University holds on their student accounts.

**Q: How do I decline or Opt-Out of the UConn Bookstore Student Account Program?**

**A:** If you are not interested in this option, you don't have to do anything. If you have enrolled or Opted-In and now you want to Opt-Out, then you need to click on the Revoke button in Student Center by following the [steps in this link](#) to revoke.

**Q: Who do I contact if I have questions regarding charges or purchases?**

**A:** You will need to contact Barnes and Noble directly for any specific questions regarding a charge. Please contact Heather Estey, 860-486-6460 or [heather.estey@uconn.edu](mailto:heather.estey@uconn.edu).